

Gift Voucher terms & conditions

Health in Thought Therapies Limited ("Health in Thought Therapies", "our", "we" or "us").

These terms and conditions will apply to the purchase and redemption of our Gift Vouchers available at www.healthinthoughttherapies.co.uk ('website').

The use of gift vouchers fall under the following terms and conditions:

- ↳ **Valid for:** adults only - 18 years old and over; without history of unstable mental health conditions (such as Schizophrenia, Psychosis, Bipolar or any Borderline Personality Disorders etc.); if in doubt, please contact us to inquire;
- ↳ **Expectations:** whilst hypnotic interventions will be tailored to an individual and their modalities, this experience is an introductory event into Hypnotherapy and its benefits;
- ↳ **Data collection:** we will need to collect some personal details from you through our website. Your information will be retained in strict confidential form that adheres to the General Data Protection Regulation (GDPR) 2018 (Information Commissioner's Office Registered # ZA523362);
- ↳ **E-vouchers:** will be delivered automatically by electronic means to the email address you specify at the time of order;
- ↳ **Postal vouchers:** will incur additional cost associated with delivery and gift wrapping. You will be advised of such costs before we proceed to finalise the order;
- ↳ **Your responsibility:** when ordering a Gift Voucher, it is your responsibility to ensure you provide the recipient's email or postal address correctly. We cannot be held responsible if the address is entered incorrectly and someone other than the intended recipient uses the Gift Voucher;
- ↳ **Lost, stolen or destroyed:** we cannot be held responsible if a Gift Voucher is lost, stolen, destroyed or used without permission and no replacement can be provided in these circumstances;
- ↳ **Transfer / exchange:** all of our Gift Vouchers cannot be used to purchase other Gift Vouchers, exchanged for cash or any other services that are not specified on Gift Voucher;
- ↳ **Refunds:** all of our Gift Vouchers are non-refundable other than within the 14 day cancellation period as per the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013;
- ↳ **Voucher duration:** all Gift Vouchers are valid for a period of 6 months from the date of purchase. Cannot be redeemed after expiry date;
- ↳ **Redemption:** of services at Health in Thought Therapies private practice only and for services that are outlined on Gift Voucher only. Our Gift Vouchers identified by their unique code that will be asked for to arrange your booking. To redeem, please email us at info@healthinthoughttherapies.co.uk quoting your **Gift Voucher No:** ;
- ↳ **Aftercare:** follow up email support will be offered to every client to ensure they take away with them the best from their Hypnotherapy experience;
- ↳ Questions, comments and requests regarding Gift Voucher Terms and Conditions are welcomed here >>> info@healthinthoughttherapies.co.uk <<<